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www.SkyBest.com

70th Annual Meeting Scheduled October 6 2026 Annual Meeting Announced

The 2026 Annual Meeting will be conducted at 10 a.m. Tuesday, October 6, at the Annex building, located above Little's Gym and across from SkyLine's West Jefferson Call Center on Highway 194 in West Jefferson. The Annual Meeting will comprise a brief business session only with reports from officers, election of directors, video presentation of scholarship winners and the announcement of door prizes.

To fulfill the requirements in establishing a quorum to proceed with the meeting and member participation in the election of directors, members may register for the meeting by visiting their local SkyLine Customer Center the previous week* and receive information for the meeting including the agenda, official ballot for the election of directors and the Annual Meeting Report. A voting station will be set up at each Customer Center location, where members may cast their ballots and drop them in secure ballot boxes. Early registration for our Shady Valley members in Johnson County will be scheduled on Wednesday, September 30. The business session will be posted to SkyLine's website (www.skybest.com) on October 9.

For those planning to attend in person, member registration will be scheduled from 9:00 to 9:45 a.m. at SkyLine's Annex location. All members who register in advance or on the day of the meeting will receive a \$25 bill credit for the member gift, and will be entered into a drawing for one of

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Nominating Committee Meets

A nominating committee, appointed by the Board of Directors, met on Tuesday, July 28, 2026 at 10 a.m. at SkyLine Membership Corporation in West Jefferson, North Carolina. The committee members are: Chris Jones, Alleghany County; Pam Barlow, Ashe County; Mike Davis, Avery County; James Sherman, Johnson County; and Gerald Hodges, Watauga County. The committee nominated the following members of SkyLine to be voted upon for directors at the Annual Meeting of Members on October 6, 2026: Sharon Kasel (Ashe); Bill C. Burseson (Avery) and Tim Hodges (Watauga).

Protect Yourself from Spam Calls Read how to protect yourself from robocalling



Everyone will receive a spam call at some point in their lives—some people even receive them daily. Not only is it likely illegal, but at best, they are an annoying nuisance and at worst, they can be scary. Because they are so common, it is important to make sure that you understand what a spam call is and how to handle it if you receive one. We've laid out what you need to know about spam calls, as well as a few tips on how to stop them.

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Shelley Phillips, Emily Weaver and Megan Carter at the Smart Home

2nd Chance Flower Ministry Donates Flowers

2nd Chance Flower Ministry at Midway Baptist Church in West Jefferson, NC recently donated beautiful arrangements to SkyLine, recognizing the co-operative for its commitment to giving back to our community.

We are grateful for the 2nd Chance Flower Ministry and the thoughtful, selfless work they do to honor the people and organizations who help keep our community connected.

Help Us "Rise & Shine" to Fight Hunger!



Recognizing the need to support local initiatives to minimize food insecurity is greater than ever, SkyLine will continue its annual breakfast food drive for area food pantries. Now in its 13th year, and beginning this month through October, our "Rise & Shine" food drive will accept donations of non-perishable breakfast items at each of our five Customer Center locations.

Beginning this month and while supplies last, all SkyLine/SkyBest Customer Service Centers will have shopping totes available for pick-up. We welcome all sizes of packaged breakfast food, including individually-sealed cereals, oatmeal and fruit items that can be included in area backpack initiatives for children. See related list of suggested non-perishable items. As our thank-you, please keep the tote for future use, and SkyLine will make delivery of these items to area food pantries, including the Solid Rock Food Closet, Ashe County Food Pantry, the Hunger and Health Coalition, Reaching Avery Ministry and the Shady Valley Baptist Church Food Pantry in early November.

SkyLine is grateful to join the community in support, including numerous individuals, churches and local organizations like those listed that are trying to help fill the hunger gaps that continue to exist across the region. We hope you will join us in this critical effort. As a local cooperative, we are reminded that the seventh cooperative principle is "concern for community." For more information about the food drive, please call your local SkyLine/SkyBest Customer Service Center at 118. Thank you!

SkyLine
SkyBest

NEED TO CONTACT US?

CUSTOMER SERVICE

LOCAL
118

TOLL-FREE

1-800-759-2226

REPAIR SERVICE, 24/7

LOCAL
611

TOLL-FREE

1-877-475-9546

Additional Local
Repair Service Numbers:

ALLEGHANY

336-372-4444
(10-DIGIT DIALING)

ASHE

336-982-3111
(10-DIGIT DIALING)

AVERY

898-9250

WATAUGA

297-4811

JOHNSON

423-739-4500
(10-DIGIT DIALING)

LENOIR

929-2872

INTERNET TECH SUPPORT, 24/7

TOLL-FREE

1-866-759-7591

STAFF:

Kim Shepherd
Chief Executive Officer

Brian Tester
Chief Operations Officer

Angie Poe
Customer Service Manager

Jamey Jenkins
Retail Sales Manager

Edward Hinson
Chief Marketing & Sales Officer

Haleigh Seamon
Public Relations Administrator



www.facebook.com/SkyLineSkyBest

What are spam calls?

Spam calls are unsolicited calls, likely with the intent of stealing your money or personal information. Spam calls can show up in many different ways including using phone numbers with your same area code, pretending to be a certain company/office that you do business with, or even pretending to be government agencies. Keep in mind, government agencies will reach out to you through the mail if they need to contact you.

What do I do if I get a spam call?

The best thing you can do if you get a call from an unfamiliar number is ignore it. Once you answer it, even if you don't fall for the scam, the machine or hacker is able to mark your phone number as valid and try again in the future. However if you do answer, then never give out any personal information including things like credit card numbers, addresses, social security numbers, usernames and passwords, etc., and hang up as soon as you realize it is a spam call. Sometimes you might get calls pretending to be a business (like your telephone company). When this happens, just hang up with them, look up the business' advertised phone number, and call them yourself. You can then ask if they really did just attempt to call you or not. It is crucial to hang up the phone as soon as you believe it is a spam call.

If you are ever suspicious of a call from someone claiming to be from SkyLine, hang up and call us at 1-800-759-2226.

Why am I getting so many spam calls?

There are a variety of ways scammers can get your phone number. For example: every time you enter your number when you purchase something online or when you sign up for things using your phone number you are taking the risk of a scammer obtaining your number. Another thing to remember is that these aren't always actual people dialing you, but a machine that can come up with/dial a large amount of number combinations in minutes. Spam calls, specifically Robo Calls, are the FCC's top complaint, so the organization is constantly working on ways to decrease spam calling for everyone.

How to stop spam calls:

While there is not currently a way to completely get rid of spam calls, there are some things you can do to help decrease and prevent them.

Avoid giving out your phone number as much as possible.

Read "terms and conditions" carefully when signing up for things. You never know what they have hidden in there about sharing your information.

If you have an iPhone you can silence unknown callers by going to Settings > Phone > Silence Unknown Callers > and from there you can turn this setting on. This will send any unknown callers straight to your voicemail.

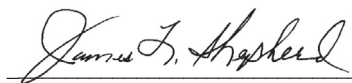
List your phone number on the national Do Not Call Registry.

SkyLine/SkyBest has a variety of Call Features that can help you manage your calls and can prevent some spam calls from getting through to you.

For more information about spam phone calls visit us online at skybest.com or call at 1-800-759-2226.

six door prizes. Prizes will be announced at the close of the business session on October 6, and members do not have to be present to win. Annual Meeting early registration will be conducted during the week prior to the meeting at SkyLine's Sparta, Boone, Banner Elk and West Jefferson Customer Service Center locations, beginning Monday, September 28, through Friday, October 2 from 9 a.m. to 4 p.m. Additionally, early registration will be scheduled for our Shady Valley members in Johnson County from 2 to 6 p.m. Wednesday, September 30, at the Shady Rock School in Shady Valley. For more information, please contact your local SkyLine office at 118 or 1-800-759-2226.

*Exception: Customer Center availability may be affected by lunch closures. Please contact your local Customer Center for its hours of operation before visiting.



Secretary

SkyLine Customer Center Locations

Alleghany County

199 Grayson Street, Sparta, 28675

Ashe County West Jefferson Smart Home

1060 Mount Jefferson Road
West Jefferson, 28694

Ashe County West Jefferson Call Center

1079 NC Hwy. 194 North
West Jefferson, 28694

Avery County

20 High Country Square, Hwy. 184
Banner Elk, 28604

Watauga County

217 Wilson Drive, Boone, 28607

Recipe of the Month

Easy Chocolate Chip Cookies

Ingredients:

- 1 package yellow cake mix
- 2 eggs
- 1 stick butter or margarine
- 8 oz. chocolate chips

Instructions:

Mix all ingredients together and drop by the spoonful on an ungreased cookie sheet. Bake at 350° for 10-15 minutes.

Recipe submitted by Mike Eldreth



SkyLine/SkyBest Rise & Shine

Breakfast Food Drive
Deliver non-perishable items
to SkyLine between
September 1 - October 31

SUGGESTED NON-PERISHABLE ITEMS:

Oatmeal • Whole-grain Cereals
Hot Cereals • Cream of Wheat • Grits
Gravy Mixes • Pancake Mixes • Jam
Muffin Mixes • Granola Bars • Syrup
Fruit Juice Packs • Canned/Dried Fruits
Powdered Milk • Coffee • Hot Chocolate



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